



## **Parent Survey Feedback 2022- 2023**

Our annual parents' survey was given out and completed by 179 parents and carers at our autumn term parents' evening appointments. As a schools, we greatly value and appreciate the feedback from our community on what we are doing well and what we can do better.

We received the following responses to our parents' survey this year:

Reception	20 responses
Year 1	20 responses
Year 2	25 responses
Year 3	26 responses
Year 4	23 responses
Year 5	22 responses
Year 6	43 responses

Please find a summary of the feedback given below:

*I have provided responses from school about how any actions are being addressed.*

### **My child is happy at this school:**

98% agree or don't know 2% disagree
--

#### School Response:

It is really pleasing that the vast majority of parents feel their child is happy at Uplands Manor. I encourage any parents who feel their child is not happy at school to raise this with their child's class teacher in the first instance so that we can do all we can to address any barriers or concerns.

Next term, we will be carrying out a pupil questionnaire to gather pupil voice on how the children feel about school.

### **My child feels safe at this school:**

99% agree or don't know 1% disagree
--

#### School Response:

We work extremely hard to make sure that school is a safe place for the children. Thank you for this positive feedback. If you ever have concerns about safety at school, please come and speak with a senior member of staff so that we can look into and address your concerns.



**My child makes good progress at this school:**

98% agree or don't know  
2% disagree

School Response:

We are so proud of how hard the children work every day and are committed to helping every child to achieve to the very best of their potential. Over the past couple of years, we have focussed on helping the children to catch up and keep up with learning following COVID-19 lockdowns and disruption. We will continue to do this for any children who need it.

If you have any concerns about your child's progress, please speak to their teacher to find out what support is in place for them at school and ways you can support them further at home.

**My child is well looked after at this school:**

99% agree or don't know  
1% disagree

School Response:

Thank you for this positive feedback.

**My child is taught well at this school:**

99% agree or don't know  
1% disagree

School Response:

We believe that providing children with quality teaching is vitally important, and as such invest a lot of time and money into training and developing our teaching staff. We now have consistent teaching and learning strategies used across school as well as a well planned and sequenced curriculum.

We will continue to invest in our staff so that your children receive a high quality education every day.

**The school makes sure its pupils are well behaved**

98% agree or don't know  
2% disagree

School Response:

Thank you for this feedback. Over the past few years, behaviour has significantly improved and we are proud that our children represent themselves so well. Low-level disruption in lessons is rare and any isolated behaviour incidents are dealt with proportionately and fairly.

If and when children do make mistakes, we put pastoral support in place to help them make better choices in the future.



**This school deals effectively with bullying:**

96% agree or don't know  
4% disagree

School Response:

It is reassuring to see that the vast majority of parents feel that, when bullying occurs, we deal with it effectively.

We recognise that bullying can and does happen and continue to talk to the children about bullying through assemblies and RSE lessons. Whilst we only get very few cases every year, it is important that incidents are taken seriously and addressed properly to prevent them from happening again. We also make sure that the children know they have trusted adults in school who they can speak to if they have any worries or concerns.

We teach the children that bullying is if the same child or children are doing unkind things to them several times on purpose. We use the acronym 'STOP':

**S**everal  
**T**imes  
**O**n  
**P**urpose

Please remember, not all unkind behaviour incidents are bullying. This does not mean that unkind actions by other children are in any way acceptable or will not be dealt with. It simply means that they are one-off incidents that will be addressed using our school's behaviour policy.

If there are any parents who do not feel that a bullying incident has been dealt with effectively or if you have any current concerns, I would welcome a conversation with you to discuss this further and to see if any further action needs to be taken.

**This school is well led and managed:**

98% agree or don't know  
2% disagree

School Response:

Thank you for this positive feedback.

**This school responds well to concerns raised:**

97% agree or don't know  
3% disagree

School Response:

We work hard to address any concerns raised with us as quickly as possible. It is reassuring to see that the vast majority of parents feel that we do this well.



Members of our pastoral and leadership teams are on the playground before and after school every day to talk with you if you have any messages or immediate concerns. Otherwise, our procedure when raising a complaint is:

- Speak to the class teacher
- If necessary, speak to the Year or Phase Lead for your child
- If unresolved, speak to a member of our senior team (Mrs Chester – Inclusion and Pastoral Lead; Mr Flavell – Curriculum Lead; Mrs Bennett – Early Years Lead; Miss James – Deputy Head Teacher; Mr Dickinson – Head Teacher)

If any parents feel that a concern has not been addressed effectively, I would welcome a conversation with them to find out more and so learn from what has happened.

**I receive valuable information from school about my child's progress:**

99% agree or don't know  
1% disagree

School Response:

Thank you for this feedback. We communicate with parents in a number of ways about how their children are doing in school, including parent consultation evenings every term and a written report at the end of the academic year.

If parents ever want to find out more about how their child is doing in school, class teachers are happy and able to meet with you to discuss this throughout the year.

**I would recommend this school to another parent:**

98% agree or don't know  
2% disagree

Thank you

Thank you for taking the time to give us this valuable and extremely positive feedback – we will take it all on board and continue to work hard to make Uplands Manor the best school that it can be for you and your children.

Yours faithfully

Mr A Dickinson  
Head Teacher